

# JANET L. HOLLAND, LCSW

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To obtain a position which involves the opportunity to apply and learn new skills in working with people of varied ages, backgrounds, and abilities to improve the overall health of individuals and communities.

## EXPERIENCE

**MARCH 2020 – PRESENT**

**REGIONAL OPERATIONS DIRECTOR**

**JACKSON CARE CONNECT/CARE OREGON**

Medford, OR

Directing the integration and execution of network and clinical strategy for Jackson Care Connect assuring financial stability and integration of Coordinated Care Organizations programs including quality pool, grants, risk share, alternative payment models and other investments designed to improve clinical functions. Coordinate with internal and external partners to ensure access, program integrity, quality of clinical care, utilization management, compliance with OARs and other regulatory standards. Develop and oversee multiple programs, and internal and matrixed staff including care coordination, provider relations, analytics, innovation specialists and other teams to achieve CCO strategic goals. Provide leadership and staffing for various board and internally appointed committees.

**AUGUST 2016 – FEBRUARY 2020**

**INTEGRATIONS DIRECTOR**

**GOBHI – GREATER OREGON BEHAVIORAL HEALTH, INC. (GOBHI)/EASTERN OREGON CARE COORDINATION ORGANIZATION (EOCCO)**

The Dalles, OR

West Linn, OR

Oversite of operations, programs and staff focused on integration of physical, behavioral, and dental health including focus on social determinants of health for Coordinated Care Organization. Responsible for meeting contractual obligations including managing budget, personnel, policies, reporting requirements and resources to meet objectives/deliverables. Oversight of specialized programs to support the mission of GOBHI including statewide contracts for Center of Excellence, substance abuse and Older Adult Initiative. Focus on supporting communities in Eastern Oregon with CCO incentive measures, Community Advisory Councils, and other integration efforts. Assisted in obtaining NCQA certification and ensuring standards were achieved across programs. Provide clinical supervision and oversight for Complex Care Management/Intensive Care Coordination, Collaborative Care Model, and other clinical programs to meet CCO objectives.

**MAY 2014 – AUGUST 2016**

**EXECUTIVE DIRECTOR**

## **COMMUNITY HEALTH ALLIANCE**

Roseburg, OR

Responsible for management and transfer of Community Mental Health Program (CMHP) from county-based system to nonprofit. Creation of entire operations including EMR, staffing, contracts, facilities, board structure, policies, budget within two months. Responsible for meeting state contracts, reporting and administrative requirements. Facilitated mental health response to Umpqua Community College tragedy including working with federal, state, and local partners.

**OCTOBER 2008 – AUGUST 2016**

**MENTAL HEALTH DIRECTOR**

**DOUGLAS COUNTY HEALTH AND SOCIAL SERVICES**

**JULY 2011 – AUGUST 2016**

**DEVELOPMENTAL DISABILITIES DIRECTOR**

**DOUGLAS COUNTY HEALTH AND SOCIAL SERVICES**

Roseburg, OR

Planning, managing, evaluating, and providing oversight to CMHP and Developmental Disability Program for Douglas County. Assess and plan for the on-going mental health and developmental disability needs and concerns across both systems. Establish and maintain policies and procedures. Ensure compliance with federal and state regulations and requirements. Monitor and manage fiscal and clinical operations of the division. Coordinate and serve as linkage for various state and county committees and boards to meet the needs of residents of Douglas County.

**OCTOBER 2005 – OCTOBER 2008**

**MENTAL HEALTH SPECIALIST V – PROGRAM DIRECTOR**

**DOUGLAS COUNTY HEALTH AND SOCIAL SERVICES**

Roseburg, OR

Planning, implementation, monitoring, coordinating and evaluation of CMHP to ensure program staff and related community agencies work effectively towards obtaining goals and objectives of the agency. Programmatic and clinical oversight of crisis, youth and family, adult outpatient, and community support programs. Assured work completed met the necessary state and local standards and regulations. Responsible for completion of division policies and procedures; provide training and evaluation of staff and programs. Liaison/consultant between mental health and other community partners including, Department of Human Services, schools, state agencies, state hospital, judicial, law enforcement, managed care organization.

**OCTOBER 2002 – OCTOBER 2005**

**MENTAL HEALTH SPECIALIST IV, SCHOOL BASED AND TREATMENT FOSTER CARE COORDINATOR**

**DOUGLAS COUNTY HEALTH AND SOCIAL SERVICES**

Roseburg, OR

Responsible for supervision of Youth and Family Unit including individual and group supervision. Program oversight and coordination between local schools, Department of Human Services, and various local agencies. Provide individual and family therapy utilizing Solution Focused/Strength Based and Motivational Interviewing focus. Intensive case coordination services to maintain children and youth returning from residential treatment facilities in local foster homes. Participation and represent CMHP in task forces and committees including Suicide Prevention, Douglas County Early Childhood Prevention Coalitions and Youth Development. Responsible for writing and awarded first grant by the program and achieving subsequent grants.

**OTHER EXPERIENCE:**

**OCTOBER 2002 – AUGUST 1997**

**SCHOOL BASED PROGRAM COORDINATOR; STUDENT ASSISTANCE COUNSELOR**

**YOUTH CONTACT**

Hillsboro, OR

**SEPTEMBER 1993 – AUGUST 1997**

**SAFE PLACE HOUSING COORDINATOR/LEAD CASE MANAGER**

**THE BOYS AND GIRLS AID SOCIETY**

Portland, OR

**SEPTEMBER 1994 – JUNE 1995**

**CHILD AND FAMILY THERAPIST**

**THE NETWORK**

Portland, OR

**SEPTEMBER 1993 – JUNE 1994**

**SCHOOL SOCIAL WORKER**

**CENTENNIAL SCHOOL DISTRICT**

Portland, OR

**SEPTEMBER 1990 – AUGUST 1992**

**COUNSELOR**

**CONTACT**

San Jose, CA

**FEBRUARY 1992 – JUNE 1992**

**RECREATIONAL LEADER III**

**CITY OF SANTA CLARA/THERAPEUTIC RECREATIONAL PROGRAM**

San Jose, CA

**DECEMBER 1991 – MARCH 1992**

**COUNSELOR**

**PALAMARES GROUP HOME**

San Jose, CA

**JUNE 1990 – AUGUST 1992**  
**ADMINISTRATIVE ASSISTANT**  
**BEST TEMPORARY SERVICES**

Santa Clara, CA

**OCTOBER 1990 – AUGUST 1992**  
**SOCIAL SUPPORT**  
**FRIENDLY VISITING SERVICES**

Santa Clara, CA

**AUGUST 1986 – AUGUST 1989**  
**AGENCY RELATIONS AND SERVICES**  
**UNITED WAY SACRAMENTO AREA**

Sacramento, CA

## **EDUCATION**

**JUNE 1995**  
**MASTER OF SOCIAL WORK, PORTLAND STATE UNIVERSITY**

**JUNE 1991**  
**BACHELOR OF ARTS – PSYCHOLOGY, SAN JOSE STATE UNIVERSITY**

## **LICENSURE/CERTIFICATION**

Licensed Clinical Social Worker  
January 2000

Integrated Care Management Certification  
University of Massachusetts

Licensure Supervisor – LCSW, LPC, LMFT

## **COMMUNITY INVOLVEMENT**

Glide School District Board of Directors  
Pink Lemonade Project Board of Directors  
Glide Elementary Site Council  
Tobacco Free Coalition of Washington County  
Children's System Advisory Committee  
Operations Committee, AOCMHP

Douglas Education Services District Finance Committee  
Glide School District Finance Committee  
Wrap Around Committee Chair  
Douglas County Suicide Prevention Task Force  
Juvenile Crime Prevention Task Force  
UCC Strong Foundation