Dealing with Mavericks, Malcontents, and Mutineers
Today’s Objectives:

5 Types of Interesting” Personalities

6 Strategies to Keep You Sane
5 “Interesting” Types
5 “Interesting” Types

- Passive: 2% to 5%
- Aggressive: 2% to 5%
- 90% to 94% of people
6 Strategies to Keep You Sane

S
C
C
B
P
A
6 Strategies to Keep You Sane

- Scotch
- Chardonnay
- Cognac
- Beer
- Pinot Noir
- Absinthe
6 Strategies to Keep You Sane

Stop
Communicate
Curiosity

Breathe
Principles
Attitude
S. P. F.

Not a sunscreen rating!
The longer I live, the more I realize the impact of attitude on life. Attitude, to me, is more important than education, than money, than circumstances, than failures, than successes, than what other people think, say or do. It is more important than appearance, giftedness, or skill. It will make or break a company...a church...a home. The remarkable thing is we have a choice every day regarding the attitude we will embrace for that day. We cannot change our past...we cannot change the fact that people will act in a certain way. We cannot change the inevitable. The only thing we can do is play on the one thing we can control, and that is our attitude...I am convinced that life is 10% what happens to me, and 90% how I react to it. And so it is with you...we are in charge of our attitudes.

Attitude by Charles Swindoll
Strategy

Start with “yes and...” rather than “no but...”
Questions
Photos:

Pirate (slide 2) David Koempel, Senior Consultant, TASB Leadership Team Services
Bull (Slide 6) https://upload.wikimedia.org/wikipedia/commons/f/fd/Angry_Bull_in_Pasture.jpg
Cat (Slide 7) https://c2.staticflickr.com/4/3613/3654517945_bd9ef185e8_b.jpg
Mule (slide 9) https://upload.wikimedia.org/wikipedia/commons/e/e0/Juancito.jpg
Hyena (slide 10) https://upload.wikimedia.org/wikipedia/commons/c/c3/Spotted_hyena_cubs_in_Limpopo.jpg
Leopard (slide 11) https://upload.wikimedia.org/wikipedia/commons/b/b8/Leopard_in_the_Colchester_Zoo.jpg
Alcohol (Slide 13) https://c1.staticflickr.com/5/4086/5070250251_28d9e876d1_b.jpg
Crossing guard (slide 15)
http://online.tarleton.edu/ACEF/StephensSoftchalkFinalVersion/School%20crossing%20guard.docx.jpg
Tin can phone (slide 16) http://thelearningvoyage.com/wp-content/uploads/2014/06/tin-can-phone.jpg
Curious girls (slide 17) https://soulmindsteve.files.wordpress.com/2011/10/curiosity.jpg
N64 Controller (slide 19) https://upload.wikimedia.org/wikipedia/commons/0/01/N64-Controller-in-Hand.jpg
Contact

Steve Kelley
Director of Board Development
(503) 485-4809
Toll-free (800) 578-OSBA (6722)
skelley@osba.org